

# AMER Y. MALIK

UPI - 561154

SOCIAL PROTECTION DELIVERY  
SYSTEM, INFORMATION SYSTEMS  
AND SOCIAL REGISTRY  
CONSULTANT



## PROFILE

A professional with over fifteen years of multidisciplinary experience in program management, data analytics, social protection delivery and information systems, donor fund management and advisory services. I have been involved in multiple World Bank supported projects in the social protection sector in different regions, including in an FCV setting. I have also worked with other WB Global Practice teams in design, development, and implementation of projects.



## CONTACT



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- **CONSULTANT – DEVELOPMENT OF NATIONAL SOCIAL REGISTRY** April 2024 - CURRENT  
**South Sudan - Short Term Consultant (STC), World Bank**
  - Supporting the enhancement of the information management and digital social protection delivery systems in South Sudan.
  - Advisory and analytics role starting with the early assessment work of the national ecosystem for the social registry.
  - Reviewing of existing gaps and opportunities in the 1. Legal and policy environment; 2. governance and institutional arrangements; 3. institutional, financial and human capacity; 4. operational structures.
  - Development of a roadmap for the implementation of a national social registry to address specific challenges in South Sudan, e.g., shock responsiveness and linkages with humanitarian systems.
- **CONSULTANT – DYNAMIC SOCIAL REGISTRY** Sep 2022 - CURRENT  
**Rwanda - Short Term Consultant (STC), World Bank**
  - Supported Ministry of Local Government (MINALOC) in the design and development of the Operations Manual for the operationalization of the dynamic Social Registry.
  - Detailed guidelines, methods, and procedures for the implementation of the dynamic SR, including community validation process of the households. scores; the process of reassessment of eligibility; institutional arrangements, business processes related to social registry data collection/update, interoperability, grievance redressal management, and reporting.
  - Supporting in the institutional and governance framework and support with the use of innovative technologies for improved targeting.
- **CONSULTANT – SOCIAL PROTECTION INFORMATION SYSTEM** Nov 2020 – CURRENT  
**Kingdom of Saudi Arabia - Short Term Consultant (STC), World Bank**
  - Support in the assessment of cash-based SSN programs and delivery process analysis of cash-based programs provided by Ministry of Human Resources and Social Development (MHRSD).
  - Technical support in the design and development of the SPIS (Social Protection Information Systems) for the different SP programs, including Regular Assistance (RA), Tamkeen (Labor Program), National Subsidy Platform.
  - Technical input and country case studies for Singapore, Australia, UK and Turkiye for the implementation of respective country social protection digital delivery and case management systems.
- **CONSULTANT - SOCIAL REGISTRY & INFORMATION SYSTEMS** May 2023 – March 2024  
**Eswatini - Short Term Consultant (STC), World Bank**
  - Assessment of the ICT infrastructure of the country for the implementation of the Social Registry.
  - Comprehensive report on the feasibility of ministry of ICT site as backup and disaster recovery site for the social registry systems, describing the potential gaps, identifying the bottlenecks, and developing a roadmap for integration of databases/systems with the social registry of Eswatini.
  - Designing a roadmap for the implementation of an information system delivery system for the rollout of the National Social Registry.
  - Developing a plan for the deployment of the ICT infrastructure as well as a short term solution for rollout of a system for data collection and registration.
- **CONSULTANT – DIRECT BENEFITS TRANSFER** Nov 2021 – DEC 2022  
**India - Short Term Consultant (STC), World Bank**
  - Co-authored and published the Report and Policy Brief on the implementation of Direct Benefit Transfer (DBT) Program for Tuberculosis control in India.
  - Contributed to the research, analysis, discussion and writeup as the social protection cash transfer delivery systems expert.
  - Quantitative analysis of the Nikshay program data and qualitative interviews of key stakeholders including staff at the national, state and district levels.



## SKILLS

- ATTENTION TO DETAIL 
- CLIENT RELATIONS 
- DIPLOMACY SKILLS 
- TEAMWORK 
- REPORT WRITING 
- TRAININGS 
- RESEARCH 
- PROBLEM SOLVING 
- COMMUNICATIONS 
- COORDINATION 



## PUBLICATION

**World Bank Working Paper Series:**  
Working paper and policy brief (178107 & 178114) on "Innovation to Strengthen Social Protection and Nutritional Support Within a Tuberculosis Control Program: Evidence and Emerging Lessons from India".



## PROFESSIONAL EXPERIENCE

- **CONSULTANT – SOCIAL SAFETY NETS AND QUASI UBI CASH TRANSFER** Nov 2019 – June 2022  
**Sudan - Short Term Consultant (STC), World Bank**
  - Contribution to the emergency cash transfer and nutrition support after the military coup in Sudan.
  - Support in the design and development of the Sudan Family Support Program (SFSP) project concept notes and project appraisal documents.
  - Helped the government in the development of the business processes for the various components of the SP delivery chain.
  - Closely worked with the SFSP and Ministry of Finance and Economic Planning (MoFEP) IT team to setup a monitoring dashboard in Grafana.
  - Provided input to the the rapid assessment of the ID system of Sudan for the feasibility of data to be used for the cash transfer program.
  - Support in the implementation of the SPIS in Sudan under the Sudan Social Safety Net (SSN) project.
  - Provided technical input and data analytics of the SSN program data for the GIS mapping for social programs in Sudan.
- **DATA ANALYTICS CONSULTANT** JUN 2014 – OCT 2020
  - Provided input on the Sudan's social protection IS trajectory and its institutional arrangements for an Integrated Social Registry.
  - Published a reproducible report on the assessment of harmful effects and economic consequence of severe weather events using Markdown, knitr and Rshiny.
  - Created an algorithm which scraped websites for content involving Pakistani movies. That data was then processed to create a machine-readable dataset.
- **EDUCATIONUSA ADVISER** APR 2011 - MAY 2014  
**United States Educational Foundation in Pakistan (USEFP)**
  - Worked with the US embassy and consulates to promote higher education in the US amongst Pakistani students and create mutual understanding between the people of Pakistan and U.S through public diplomacy initiatives.
  - Contributed to the annual EducationUSA country and center specific strategic plan.
  - Networked with U.S. educational institutions to create a bridge between Pakistani students and U.S. institutions.
- **PROJECT MANAGEMENT SPECIALIST** FEB 2010 – OCT 2010  
**Competitiveness Support Fund (CSF)**
  - Portfolio of projects worth \$2.5 million from various strategic sectors to improve competitiveness of these sectors in Pakistan. Helped Pakistani SME firms to develop project proposals and streamlined the processes to appropriate funding for the projects. Also supported in setting up of the first agri-based Business Incubation Centre at University of Agriculture, Faisalabad (UAF).
- **OUTREACH SPECIALIST** SEP 2008 - FEB 2010  
**United States Educational Foundation in Pakistan (USEFP)**
  - Motivated and trained students to plan and navigate through the US colleges application timeline.
  - Assessed student's stage of development (academic, career, and personal) and promoted student growth by determining suitable developmental tasks.
  - Organized seminars, workshops, events for students, parents and local schools about higher education and cultural aspects of the US.
- **ASSISTANT PROJECT MANAGER** FEB 2006 - SEP 2008  
**Technology Incubation Center (TIC)/NUST Consulting (NC)**
  - Prepared and conducted technical and market research, analysis, feasibility reports and presentations.
  - Helped startup firms in developing project proposals/business plans and identification of donor agencies for them.
  - Commercialized an R&D project of NUST in which all the research was carried out within a NUST institute. Solar based LED lighting systems were developed and installed in a village in Sindh with collaboration with Pakistan Poverty Alleviation Fund (PPAF).



## TECHNICAL

- SP DELIVERY SYSTEM & SOCIAL REGISTRY
- DATA & STATISTICAL ANALYSIS
- R & PYTHON
- POWERBI
- MS OFFICE TOOLS (PROJECT, VISIO)



## INTERESTS



Sports



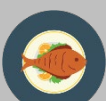
Analytics



Technology



Travel



Food



Digitalization



Health & Fitness



## LANGUAGES

- English (Advanced)
- Urdu (Native)
- Punjabi (Advanced)
- Arabic (Intermediate)
- Russian (Beginner)



## EDUCATION

- **MASTERS DEGREE** JULY 2008  
MBA with specialization in marketing  
**NUST Business School (NBS), Islamabad, Pakistan**
- **BACHELORES DEGREE** DEC 2005  
Bachelor of Science in Engineering (Computers)  
**Western Michigan University (WMU), Kalamazoo, MI, USA**



## CERTIFICATIONS

- IBM Data Science Specialization Certificate **IBM** JUN 2020
- Developing Data Products **Johns Hopkins University (JHU)** FEB 2019
- Model Thinking **University of Michigan (UM)** JAN 2020
- The Data Scientist's Toolbox **Johns Hopkins University (JHU)** JUL 2015
- Reproducible Research **Johns Hopkins University (JHU)** AUG 2015
- Getting and Cleaning Data **Johns Hopkins University (JHU)** AUG 2015
- Statistical Inference **Johns Hopkins University (JHU)** AUG 2015
- Tackling the Challenges of Big Data **Massachusetts Institute of Technology (MIT)** DEC 2014



## TRAININGS & WORKSHOPS

- Sudan Digital ID Workshop for Quasi Universal Basic Income (QUBI) and Financial Inclusion, Khartoum Sudan.
- Team Building Workshop conducted by Sustainable Development Policy Institute (SDPI), Bhurban.
- Level II Adviser's training at the Training Institute, U.S. State Department in Washington DC and college visits to universities in New York, arranged by Institute of International Education (IIE).
- Project Management Professional (PMP) certification training at NUST Business School, Islamabad.
- Workshop on Project Management, conducted by resource person from CAE - Risalpur Islamabad.
- South Central Asian Regional Advising Conference arranged by EducationUSA, New Delhi, India.
- Workshop on "Technology Management for promoting Technology Transfer and IP Transactions" by World Intellectual Property Rights Office (WIPO), Singapore.